## Appendix E

Representations made by Paul Bufton, Senior Environmental Health Officer

## Natalie Jones (CSP - Commercial and Food)

Paul Bufton (CSP - Environmental Health)

Sent:

29 June 2018 16:09

To:

Licensing Mont (CSP - Generic)

Subject:

Old Mill Bar license review

Dear Natalie.

Thank you for asking me to comment upon the review that has been called with regard to this premises. I have read the representations that have been made in respect of this application and I am aware of the venue having dealt with noise complaints concerning the venue over a number of years.

Whilst I have experienced noise issues from the premises previously and have also worked with former licensees, I am aware that it would only be appropriate to discuss the current license which is being reviewed.

I wrote to the current licensee on the 16<sup>th</sup> April 2018 informing them of a noise nuisance complaint that had been made and advising them of our procedure for investigation. Following this I met with Mr McCready and Natalie Jones on the 25<sup>th</sup> April to discuss the matter in more detail. At this meeting I explained the history of complaint concerning this venue and we also discussed the need for noise control at this venue given the close proximity of neighbours.

This investigation is still ongoing, whilst diary and noise app evidence has been submitted visits by officers of this department are required to establish whether a noise nuisance is occurring.

At this time what I can offer by way of assistance to the review is my opinion in relation to the premises and to comment in relation to some of the matters raised.

The venue is very close to residential receptors, only separated by a small patch of grass. In addition the construction of the building is poor in terms of sound insulation. Whilst the walls of the building are very thick openings and in particular the ceiling to the premises are not very effective at preventing noise break out. An example of this noise breakout can be heard on the noise app recording made after 11pm on the 23<sup>rd</sup> June, where customer noise can clearly be heard.

Whilst I do not intend to get involved in what appears to be a civil dispute over the use of the intervening land, from a noise point of view it is vital that it is not used for licensable activity. Also given the close proximity it would be reasonable for the door facing the residential property to be kept shut other than for emergency use.

Whilst the fire door and window have been improved, the ceiling to the premises is likely to be a week spot in terms of noise break out. The ceiling is made of polystyrene type tiles which open into a roof space which is not effectively sealed. The review may wish to ask the licensee to address this.

It is important that the licensee does take into account the proximity of residents when selecting events for the premises. With previous licensee's I have set limits of noise, as a guide to the licensee. I would be happy to repeat such an exercise.

Best	rega	rds
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Paul

**Paul Bufton** 

Swyddog Iechyd yr Amgylchedd (Gwarchod yr Amgylchedd) /

Senior Environmental Health Officer (Environmental Protection)



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Croesewir gohebiaeth yn y Gymraeg a'r Saesneg/Correspondence welcomed in Welsh and English



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